



## Strategic UX/UI Designer committed to creating meaningful and usable experiences.

### Experience

#### UX Designer

Immigration, Refugees, and Citizenship Canada (IRCC) Nov 2021 — Present

- Working in an agile team, I design seamless user experiences for visitors, newcomers, and citizens coming into Canada.

#### UX/UI Designer

Cambian Sep 2020 — Oct 2021

- Worked in the health tech industry where I took a collaborative and user-centered approach to turn complex problems into intuitive designs.
- Collaborated with developers to design an online booking system for chiropractors
- By involving the client during the entire process and having a good understanding of the requirements and user needs, the project was met with success.

#### UX/UI Designer

Caren App Dec 2018 — Jul 2019

- Worked with the CEO and developers to redesign Caren's beta app.
- Through user testing, determined user frustrations and needs.
- Implemented a user flow map, component library, and prototypes.

#### UX/UI Design Freelancer

kellychoi.me 2018 — Present

Recent projects:

- **UX/UI Designer** Connected Canadians  
Designed an online pictictionary game for seniors to play during the COVID-19 pandemic. Initiated and created user flows, wireframes, and prototypes.
- **UX/UI Designer** AssistList  
Collaborated with designers and developers in an agile environment to improve the user experience of their website. Awarded the Emerging Leader volunteer award for comprehensive design and research work.
- **UI/Graphic Designer** Delta Controls  
Redesigned a library of HVAC equipment graphics into flat and modular design. As a result, Delta Controls is able to present both 3D and flat designs to their clients which helps with better visualization.

### Education

UX Design Program

CareerFoundry  
Jun 2020

Applied Web Development  
Associate Certificate

BC Institute of Technology  
Dec 2018

Health Sciences Bachelor of  
Arts, Communications Minor

Simon Fraser University  
Jun 2013

### Skills

UX/UI Design  
Graphic Design  
User Research  
User Testing  
Wireframing  
Prototyping  
Project Management

### Tools

Adobe Illustrator  
Adobe InDesign  
Adobe Photoshop  
Adobe XD  
Balsamiq  
Figma  
HTML/CSS  
Invision  
WordPress